



SUPPORT PERSONNEL

CODE OF CONDUCT



Who does this apply to?

The content of this Code of Behaviour is an extension of the Generic Code of Behaviour, and it applies to all Coaches, Managers, Teachers, Leaders, Adult Helpers and volunteers involved in netball in Wales. This includes mentors and official educators.

I fully support Wales Netball's Safeguarding Policy, Practices and Procedures and am committed to safeguarding the wellbeing of its members. We all have a responsibility to ensure that everyone involved in netball finds it a fun, safe and positive experience.

Please show your support for Wales Netball Safeguarding by signing the below declaration. By signing this code of conduct you demonstrate that you understand the following conditions:

Coaches, Managers, Teachers, Leaders, Adult Helpers and Volunteers are expected to:

- Show exemplary behaviour by respecting umpires, officials, coaches, players, and spectators.
- Ensure a sensible balance between performance and the emotional, physical, social, and developmental needs of the performers.
- Respect confidentiality of your participants, and any related data at all times.
- Always have the participants' best interests at heart and recognise when it is in the participants' best interests to be passed to agencies, for example to signpost to other supporting organisations such as MIND, Mental Health Foundation etc.
- Conduct yourself in a manner that takes all reasonable measures to protect both your own safety and the safety of others.
- Never participate when under the influence of alcohol or drugs.
- Have a Wales Netball qualification / award / accreditation appropriate to the nature of the activity and the role being undertaken.
- Have a valid First Aid – Emergency Aid Certificate or ensure that appropriate first aid provision is available.
- Undertake a DBS check every 3 years, or as required, and complete registration on the DBS system.
- Ensure that activities carried out by participants are suitable for their age, strength, maturity, and the ability of each individual participant.
- Ensure the wellbeing and safety of each participant above all other considerations, including the development of performance. Child welfare must always be the paramount consideration.
- For any facilities used, have a working knowledge of:
 - o Normal Operating Procedures (NOPs)
 - o Emergency Operating Procedures (EOPs)
 - o risk assessments for netball
- Under 18 years old: Should only work with a suitably qualified and insured adult and refer to the Young Persons Code of Behaviour.
- Promote the reputation of the sport and take all possible steps to prevent it from being brought into disrepute.
- Respectfully conduct yourself on social media and promote the integrity of the sport by adhering to the Social Media Policy.

- Encourage and guide participants to accept responsibility for their own performance and behaviour.
- Respect and listen to the opinions of players
- Treat all players equally by supporting and motivating all players. Have no favourites.
- Give all players, whatever their ability, the chance to play.
- Accept success and failure, victory, and defeat, with dignity.
- Always pursue fair play and participate within the rules and regulations of the game.
- Ensure that all participants are aware of their responsibilities under the Code of Behaviour.
- Realise your responsibilities as role models and set positive examples for others, particularly young participants, and spectators.
- Display high standards, behave responsibly and never engage in or tolerate the use of foul, abusive, insulting or inappropriate words, behaviour or gestures.
- Promote a healthy lifestyle in terms of nutrition, positive mental wellbeing, cleanliness, and appropriate appearance for any activity they are involved in.
- Never smoke whilst participating in any netball activity.
- Ensure that when in a position of authority this privilege shall not be used to exert influence over participants to gain personal benefit for yourself, your club, or your school.
- Set and uphold the boundaries between a working relationship and friendship between themselves and participants when in a position of trust. This is essential when the participant is a young person.
- Never engage in any form of inappropriate personal or sexual relationship with a participant ('inappropriate' – as defined within a position of trust within Sexual Offences Act). Do not abuse members physically, emotionally or sexually.
- Not let any allegations of abuse of any kind or poor practice to go unchallenged or unrecorded. Incidents and accidents to be recorded in the line with the club's procedures & parents to be informed.
- Not spending excessive amounts of time alone with children unless there are exceptional circumstances
- Protect others involved in the game from verbal or physical abuse and threatening or intimidating behaviour.
- Respectfully conduct yourself on social media and promote the integrity of the sport by adhering to the Social Media Policy. Do not use foul, sexist, abusive, racist or any prejudicial language or tolerate it from players and/or team officials.
- Do not discriminate on the grounds of religious beliefs, race, gender, social classes or lack of ability.

Name:

Signed:

Date: